

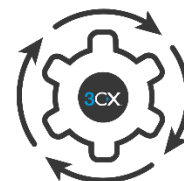
3CX Add-Ons

The Power of 

ServiceTitan Call Pop Integration for 3CX

Enhance Your Customer Experience with Seamless CRM Integration

CRM Integration



 ServiceTitan®

Product Overview

The **ServiceTitan Call Pop Integration for 3CX** is a premium TELIN solution designed to seamlessly integrate ServiceTitan CRM with the 3CX phone system, enhancing your team's efficiency and the overall customer experience. This powerful tool instantly opens customer profiles in ServiceTitan whenever a call is received, allowing service teams to access detailed customer information immediately, without manual lookups.

At TELIN, we understand the importance of streamlined operations and seamless integrations. That's why we've developed this feature in-house with partners' input, ensuring it delivers real-time, actionable insights to help your team provide the best possible service.

ServiceTitan Call Pop is just one of the many applications available through the **3CX Add-Ons store**. Explore the store to find additional integrations and solutions that will make your end customers' lives easier and your operations more efficient.

Key Features

- **Instant Customer Insights**

Automatically pulls up the corresponding customer profile in **ServiceTitan CRM** the moment a call is answered, allowing your team to



access service history and detailed customer information with a single click.

- **Caller ID Matching**

Matches incoming call numbers to existing records in **ServiceTitan CRM**, ensuring your team is always prepared with the most relevant customer data right away.

- **Efficiency Boost**

By eliminating the need for manual searches, this integration helps your team focus on delivering exceptional service faster and more effectively.

How It Works

1. When an incoming call is received, the **ServiceTitan Call Pop Integration** immediately matches the caller's phone number with **ServiceTitan CRM**.
2. A new browser tab opens, displaying the corresponding customer's service history and other relevant information.
3. Your service team can instantly access all customer details, empowering them to deliver faster, more personalized support.

Pricing

Standard Fee Schedule

Our pricing is based on a simple, flat monthly subscription model, tailored to the size of your 3CX license. Once subscribed, you will gain full access to all applications, including the ServiceTitan Call Pop Integration, available in the TELIN 3CX Add-Ons store.



Adding New Applications

Interested in expanding your options? TELIN welcomes feedback and is happy to accommodate requests for new applications. If the ServiceTitan Call Pop Integration isn't the only tool you're looking for, please let us know. You can add new applications to your subscription at the standard rate, with an initial 12-month agreement, which transitions to a month-to-month subscription thereafter.

For more information or to explore other 3CX Add-Ons, please contact us or visit the **TELIN Add-Ons store**. We are here to ensure your 3CX experience is seamless, efficient, and tailored to your needs.

For any questions or clarifications, please reach out to us.

